

ICAT

logistics, inc.

One Call, Right Solution...*DONE!*



A Message from

All of us at ICAT

We believe our past, present and future success hinges on one overriding factor – relationships. The business relationships we are able to forge and maintain with our employees, vendors and customers around the world are what have made us the fastest-growing company in the transport logistics and expedited freight services industry.

We know that our continued growth is directly tied to the business success of our customers. If you don't succeed, we don't succeed. It's that simple. This is why we keep our eye firmly fixed on your specific business requirements and focus our resources on delivering superior services to all of our customers. This requires teamwork and dedication to get the job done right, the first time meeting all necessary requirements.

To provide superior service, you must have a superior global team. We recruit, hire and train the very best logistics management professionals in the industry. We are committed to quality and complete customer satisfaction. Everything we do is carefully designed to meet your unique business needs. The bottom line is ICAT delivers peace of mind to every customer on every transaction.

One Call, Right Solution... **DONE!**

We look forward to working with you to build a strong relationship that can provide the foundation for future business growth – both for your company, and ours.

ICAT Mission Statement

To help all those we touch grow more profitably.

This belief of helping all those we touch to at least in some small way grow more profitably through our interaction begins with our ICAT teammates. We recruit, hire and train people based on their strengths. How they best apply those individual strengths makes our team stronger and provides our customers the **WOW** feeling they come to expect from ICAT. By ensuring that our teammates truly understand our mission, we empower them to make the right things happen for our clients.

We recruit our service partners based on similar criteria. We ensure that all those involved with the "ICAT service pledge" understand their role in the process of delivering the **WOW**. We help our service partners operate more efficiently and productively through their interaction with ICAT and that enables them to do so more profitably.

Ultimately, these collective efforts provide our customers not only with an unmatched service experience but a true **WOW** experience. This experience will demonstrate our ability to help them meet and exceed their logistics goals more efficiently and reliably – creating profitable growth through their partnership with ICAT Logistics, Inc.



ICAT Logistics:

About Us

ICAT Logistics, Inc. was founded in 1993 by Rick Campbell, President and CEO with a simple goal in mind – to create an environment where people were proud to be members. That pride would be reflected in this otherwise ordinary band of individuals through the extraordinary service they provided their customers.

ICAT Core Values

Integrity

At ICAT, we have a code by which we conduct our business and that code is based on four fundamental values. While we encourage and nurture individualism and personal growth, we do so with an absolute adherence to this code.

Loyalty

We are faithfully adherent to our course of action and our pledge to one another and our clients. ICAT opened its doors in 1993 and today still counts 3 of the original 4 employees and our first agency partner as key members of the team.

Commitment

Our pledge begins with how we will communicate and care for each member of our team, our vendors and our customers. We are committed to listen, include, provide, encourage and recognize. We are emotionally and intellectually bound to a course of action, to each other and to our customers.

Passion

Results and delivering on our commitments are our passion. While our departmental goals vary throughout the organization, our enterprise focus is the same – to help all those we touch grow more profitably.

Over the years, ICAT has garnered widespread recognition as an industry leader. The following are just a few of the company's distinctions:

- Inc. 500 - multiple year recipient of Inc. Magazine's 500 fastest growing private companies
- Future 50 - multiple year recipient of Smart CEO Magazine's fastest-growing companies
- Distinguished Service Award – International Security Cargo Network
- Ernst & Young Entrepreneur of the Year Recipient – ICAT Logistics, Inc., CEO Rick Campbell.



One Call

Creative Solutions for Critical Situations

While awards are nice (and hard-won), what matters most is how we respond to our customers' urgent shipping needs. Our job is to provide the right solution to meet their deadline.

Clearly, the first things you will notice are our attitudes and our approach. We jump right in and learn everything we can about your business and your specific requirements. We work side-by-side with your managers and logistics personnel to identify and prioritize your most critical transportation needs. ICAT Logistics is uniquely qualified to meet all of your custom shipping needs around the world.

Expedite/Same Day Services

- Next Flight Out (NFO)
- Ground Expedite
- Hand Carry / On-Board Courier
- Air Charter
- White Glove
- International Services

Additional Services

- Trade Show, Meeting & Event Logistics (ICAT Expo)
- Asset Recovery Services
- Asset Management Services
- Home Delivery
- Dangerous Goods Services
- Specialized Truck Services (flatbed, air-ride, oversized, escort services, etc.)
- Express LTL / TL Trucking
- Warehousing and Distribution Services
- Third Party Logistics (3PL)
- Document Preparation (AES, letters of credit, export declaration & licenses, consular preparation, etc.)

Global Freight Services

- Next Day
- Second Day
- 3-Day
- Deferred (3-5 Day)
- Complete Ocean Services (FCL,LCL)
- Customs Brokerage
- International Services

Value Added Solutions

- Supply Chain Management
- Contingency Planning
- Order Entry & Tracking via WebTrak
- Oversized Freight Solutions
- Commercial and Cargo Aircraft Availability
- Access to Worldwide Airline Schedules
- NVOCC Licensed
- C-TPAT Certified





Right Solution

Immediate Solutions for Urgent Business

When you can't afford mistakes in getting your time-sensitive, high-value shipments to their destination on time and within budget, turn to ICAT Logistics. We are an industry-leading specialty provider of worldwide transport logistics and expedited freight services.

Regardless of where you do business, ICAT delivers everything you need for timely, cost-effective results - these results increase your profitability and guarantee peace of mind in an unpredictable global business environment.

How do we do it?

- Highly skilled employees who are passionate about delivering results and providing knowledgeable customer service day or night
- Technology which enables our clients to effortlessly monitor their shipments 24x7, anywhere in the world
- Innovative and proven logistics solutions which get your shipments delivered safely on time
- Single-source accountability

Leading at the Speed of Right

ICAT is at the forefront of IT advances in the logistics industry. Fully customizable work flow management applications like our real-time CATS program (Computer Automated Transportation System) enables us and our clients to continually monitor and manage the status of every shipment. This sophisticated technology provides a constant stream of information between ICAT, our customers and our network of business partners and vendors.

Industry Expertise

ICAT Logistics has assembled a worldwide team of partners and alliances. These air, ground and sea relationships enable us to meet the changing needs of our customers. Our company has increased exponentially in recent years by providing customized solutions to support the logistical challenges of our growing customer base. We have worked with clients in every major industry.

To name a few...

- Automotive
- Aviation & Aerospace
- Trade Show, Meeting & Event Logistics (ICAT Expo)
- Government & Military
- Medical / Healthcare
- Retail
- High-tech
- Financial
- Manufacturing
- Heavy Equipment & Machinery
- Distribution
- Telecommunications
- E-commerce
- Publishing & Printed Matter

DONE!

Bottom-line Results. Period.

A tier-one automotive supplier faced the challenge of a plant shut down situation in Tudela, Spain and needed an immediate solution to get back up and running. The bricks in their blast furnace were falling apart and needed to be replaced. With one phone call to ICAT Logistics, a plan was put into action. Over the course of a few days, 695,000 pounds of bricks were transported to the plant in Spain. Because this situation happened during the holidays, the commercial airlines had very limited space. As a result, the solution required two chartered aircraft with a few supplemental shipments via next flight out. Just after the first charter aircraft took off, the customer asked ICAT to assist with the customs brokerage at the destination. They chose ICAT Logistics and received a reliable solution that got the plant running quickly.

A manufacturer of civil and military avionics and aerospace products needed a 9 pound transducer shipped from Phoenix, AZ to Abu Dhabi (United Arab Emirates) to meet a grounded aircraft. To assure the part made it safely, the customer requested ICAT's Hand Carry service that involved a courier personally accompanying the part to its destination. The customer didn't want to risk shipping directly with the commercial airlines due to the critical importance of the highly valued part; moreover, he didn't want to have the expense of chartering an entire aircraft. ICAT dispatched a courier to pick up the part and personally transport it via the next available flight direct to Abu Dhabi. The shipment arrived at the customer's broker 15 minutes ahead of schedule!

When it comes to providing creative and efficient solutions for urgent transportation needs around the clock, ICAT gets the job done. From hot shot trucks to chartered aircraft and on-board courier services, ICAT has custom solutions to meet the most time-critical deadlines 24 hours a day, 7 days a week, 365 days a year. Bottom-line results. Period.

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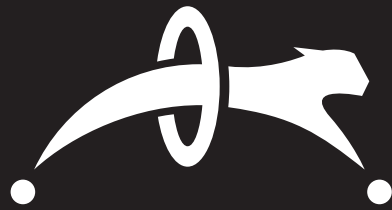
INTEGRITY

LOYALTY

COMMITMENT

PASSION

RESULTS



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www.icatlogistics.com