



ICAT International Service Overview

Leading Provider of Global Logistics Solutions

800-572-1324

Who We Are

Leading at the Speed of Right!

- Leading provider of worldwide logistics and expedited freight services
- Committed to being the “best in class” leader in our industry
- We stay true to our core values: Integrity, Loyalty, Commitment, Passion, and Respect



Services Offered

Through our internal network of ocean, air and ground service partners we offer the following import and export services.

- Door to Door
- Door to Port
- Port to Port
- Port to Door
- Complete ocean services (FCL, LCL)
- Full air service ranging from single pallet to charters
- Customs clearance and brokerage

www.icatlogistics.com

What We Offer

Customized Solutions to Meet Your Needs

- Total customer satisfaction
- Experienced customer service and operations specialists available 24 / 7 / 365
- Immediate response times and proactive communication
- On line tracking and tracing providing real time shipment visibility
- Solutions for time-sensitive deliveries
- Flexible implementation

Value-Added Services

Immediate Solutions for Urgent Business

- Time and date specific, routed deliveries, tailored programs
- Oversized & hazardous freight solutions available
- Access to worldwide airline schedules
- Trade show, meeting & event logistics
- Fully Integrated Warehouse & Inventory Management System (WIMS)
- Deconsolidation & Distribution



One Call, Right Solution.....*DONE!*

ICAT Mission

To help all those we touch grow more profitably.

This belief of helping all those we touch to at least in some small way grow more profitably through our interaction begins with our ICAT teammates. We recruit, hire and train people based on their strengths and how they might best apply those individual strengths to make our team stronger and provide our customers the **WOW** feeling they come to expect from ICAT. By ensuring that our teammates truly understand our mission, we empower them to make the right things happen for our clients.



We also recruit our service partners based on similar criteria. We ensure that all those involved with the “ICAT service pledge” understand their role in the process of delivering the **WOW**. We help our service partners operate more efficiently and productively through their interaction with ICAT and that enables them to do so more profitably.

Ultimately these collective efforts are focused to provide our customers not only with an unmatched service experience but a true **WOW** experience. This experience will demonstrate our ability to help them meet and exceed their logistics’ goals more efficiently and reliably – creating profitable growth through their partnership with ICAT Logistics, Inc.

Our Core Values

Integrity
Loyalty
Commitment
Passion
Respect

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