



ICAT Expo Service Overview

Leading Provider of Global Logistics Solutions

1-877-422-8397

Who We Are

Leading at the Speed of Right!

- A specialized division of ICAT Logistics, Inc.
- A non-asset based transportation and logistics company with headquarters in Baltimore, MD
- Focused on delivering solutions and exceptional service to customers in the trade show, meeting and event logistics industry

Services Offered

- Next day
- Second day
- Deferred (3-5 day)
- Full truckload (FTL)
- Less than truckload (LTL)
- International services
- Same day / expedite services
- Customs brokerage
- Warehousing

www.icatexpo.com

What We Offer

Customized Solutions to Meet Your Needs

- Total customer satisfaction
- Experienced customer service and operations specialists available 24 / 7 / 365
- Immediate response times and proactive communication
- Solutions for time-sensitive deliveries
- Flexible implementation
- Online order entry and real-time shipment tracking with immediate proof of delivery updates

Value-Added Services

Immediate Solutions for Urgent Business

- Personal account manager provided as a single point of contact to help you through the shipping process
- Tailored shipping services with time and date specific pick ups and deliveries
- Cost-efficient solutions provided throughout the year
- Dedicated staff focused on trade show, meeting and event industries
- Pre-printed shipping labels and shipping forms



A Division of ICAT Logistics, Inc.

One Call, Right Solution...**DONE!**



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ICAT Mission

To help all those we touch grow more profitably.

This belief of helping all those we touch to at least in some small way grow more profitably through our interaction begins with our ICAT teammates. We recruit, hire and train people based on their strengths and how they might best apply those individual strengths to make our team stronger and provide our customers the **WOW** feeling they come to expect from ICAT. By ensuring that our teammates truly understand our mission, we empower them to make the right things happen for our clients.



We also recruit our service partners based on similar criteria. We ensure that all those involved with the “ICAT service pledge” understand their role in the process of delivering the **WOW**. We help our service partners operate more efficiently and productively through their interaction with ICAT and that enables them to do so more profitably.

Ultimately these collective efforts are focused to provide our customers not only with an unmatched service experience but a true **WOW** experience. This experience will demonstrate our ability to help them meet and exceed their logistics’ goals more efficiently and reliably – creating profitable growth through their partnership with ICAT.

Our Core Values

Integrity
Loyalty
Commitment
Passion
Respect

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